

# Marnik Demets



## Managing Director, MSD Partners

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Né le 11/10/1973 à Renaix (Belgique)

Nationalité belge

Marié

### **BIOGRAPHIE EXPRESS**

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Marnik Demets has focused his career on services performance, integrating his strong financial background with a very human approach. Marnik started his career at AXA with productivity improvements, ISO certifications and 8000+ merger projects. His next career step was at Quint Wellington Redwood, specialized in IT performance. Marnik Demets quickly became managing consultant of a consultants' team active in many industries. On the side, he developed the French and Luxembourgish market.

In 2004, Marnik Demets decided to go for Demets&Heuskin, a consultancy and training company in the middle of the performance – human – service triangle. Still today, he is the lead of Demets&Heuskin and DH Academy, having played a key role for hundreds of managers and consultants with acumen and practical advice on critical moments.

### **EXPERTISE**

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Organizational Improvement - Lean Management - Business Architecture - IT Management - Programme Management - PRINCE2 - Purchasing - Sourcing - Strategy

### **HOBBIES**

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4x4 - Horse riding - Gastronomy

### **CITATIONS**

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« Magis libratum, ne timeas »

### **EXPÉRIENCES PROFESSIONNELLES**

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De avril 2017 à aujourd'hui

#### **MSD Partners**

Fonction :

Managing Director

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De février 2004 à février 2017

## **Demets & Heuskin**

Type de poste :

Membre du conseil d'administration

Fonction :

Managing Director

Détail :

Demets&Heuskin is an innovating consulting and training company specialized in improving the performance of service organizations. We help our customers defining their their service strategy, translating this into pragmatic plans and concepts and achieving operational excellence. Our signature is finding the right balance between best practices, practical experience and viable solutions.

Demets&Heuskin starts with listening to the customer's specific needs and find practical solutions for these. Our stronghold is to put people at the center of our attention, because they have the talents to make services excellent.

Our approach is going to the point, identifying and explaining root causes and finding flexible solutions with prompt results, as a basis for continual improvement.

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De juin 2009 à aujourd'hui

## **iBO Solutions**

Fonction :

Director

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De mai 2006 à aujourd'hui

## **MSD Capital**

Fonction :

Owner

Détail :

MSD Capital is an investment and strategic guidance company, helping start-ups and confirmed companies to define and achieve their strategic goals.

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De 2004 à 2009

## **MSD Partners**

Type de poste :

Membre de la direction

Fonction :

Managing Director

Département/service :

Commercial

Détail :

MSD Partners is a Management Consultancy firm focussing on assisting IT Managers for better performance. We apply a "Educational Consultancy" approach, emphasizing on enhancing manager's capabilities for effectivity and productivity. Best Practices, training and metrics are key words in our work.

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De 2000 à 2004

## **Quint**

Fonction :

Consultant

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De 1997 à 2000

## **AXA Luxembourg**

Fonction :

Organizational Consultant

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## **ASSOCIATIONS PROFESSIONNELLES**

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### **Centre de Recherche Public Henri Tudor**

Speaker

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### **IT Service Management Forum**

Member

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## **ASSOCIATIONS NON PROFESSIONNELLES**

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### **Lagios**

President

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## **FORMATIONS**

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Diplôme :

Manager Certificate in IT Service Management (ITIL-EXIN), ITIL V3 Expert Certification

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Diplôme :

Master in Political Sciences

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## **CONTACT**

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MSD Partners

marnik.demets@demetsheuskin.eu

www.demetsheuskin.eu

www/dh-academy.eu

## **ASSISTANT(E)**

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**Nathalie Magosse** : (+352) 26 44 17 92

nathalie.magosse@demetsheuskin.eu

## **LANGUES PARLÉES**

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**Français**

**Anglais**

**Néerlandais**

**Allemand** *Connaissance limitée*

**Italien** *Connaissance limitée*